

5 common cyberattacks impacting insurance agents

34%

of Independent Agents have experienced a cyberattack

Cybersecurity threats experienced

41%
Phishing

33%
Password attacks

32%
Data breach

31%
Business email compromise

26%
Ransomware

Phishing

Hackers send fraudulent, malicious emails to as many people as possible, customizing emails to make them appear trustworthy, sometimes using logos or fake email accounts.

Compromised credentials/password attacks

A malicious party takes a stolen username and password and tries it on various websites.

Data breach

Occur through different types of cyberattacks, resulting in unauthorized access to a computer system or network leaving data vulnerable.

Business email compromise

Attacker repetitively impersonates a seemingly legitimate email sender, such as a senior employee or organization and requests compromising actions like wiring money.

Ransomware

Malicious software that infects a computer and either prevents it from working as it should or prevents access to specific files until the user pays a ransom.



Secure agency checklist

Solution/equipment	Protection checklist
Internet access	<input type="checkbox"/> Firewall <input type="checkbox"/> Content filtering
Email	<input type="checkbox"/> Spam filters <input type="checkbox"/> Phishing filters
Workstations/computers	<input type="checkbox"/> Anti-malware <input type="checkbox"/> Operating system updates <input type="checkbox"/> Proper equipment disposal
Data protection	<input type="checkbox"/> Backups <input type="checkbox"/> Records retention <input type="checkbox"/> Data purging <input type="checkbox"/> Disaster recovery <input type="checkbox"/> Shredders
Employee education and training	<input type="checkbox"/> Phishing education and testing <input type="checkbox"/> Best practices at the office, home and on the go <input type="checkbox"/> Social engineering <input type="checkbox"/> Strong passwords <input type="checkbox"/> Conduct a cyber scenario tabletop exercise
Network (LAN)	<input type="checkbox"/> Firewall <input type="checkbox"/> Software updates
Agency management system	<input type="checkbox"/> Encrypted <input type="checkbox"/> Multifactor authentication <input type="checkbox"/> Access reviewed preformed <input type="checkbox"/> Provision and deprovision accounts
Imaging/document management	<input type="checkbox"/> Document repository and management software (e.g. DocuSign)